

LEADING THROUGH UNCERTAINTY BY LEVERAGING ON ORGANISATIONAL CULTURE AS PART OF BUSINESS AGILITY.

Cyril Awere | PMI Chapter Ghana 14 AUGUST 2020







AGENDA

WHAT ARE OUR VALUES & PRINCIPLES

WHY BUSINESS AGILITY

KEY COMPONENTS OF BUSINESS AGILITY

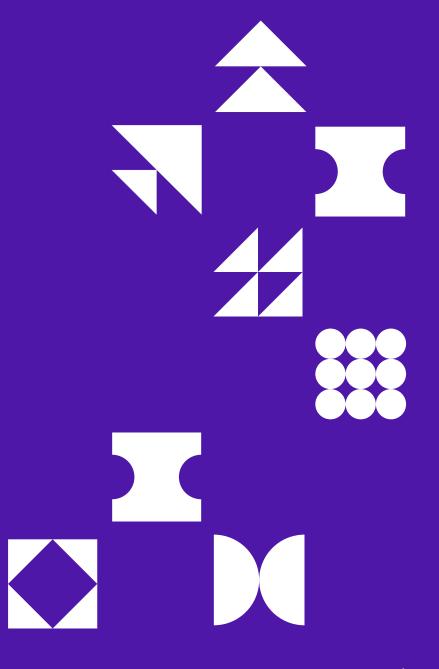


WHAT'S AGILE LEADERSHIP

HOW DO WE CREATE THE RIGHT CULTURE

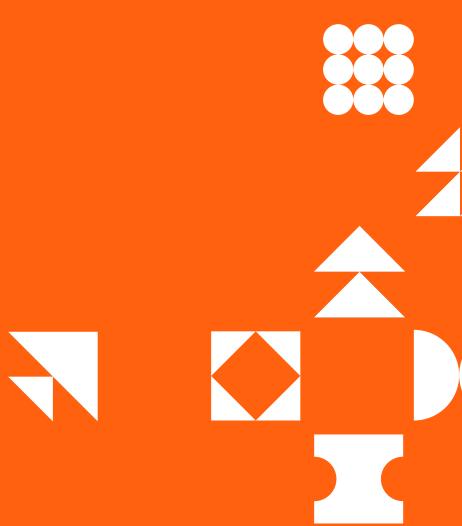
WHAT DO THE NUMBERS SAY ABOUT BUSINESS AGILITY

SOME PRIZES UP FOR GRABS





WHAT ARE OUR VALUES & PRINCIPLES?





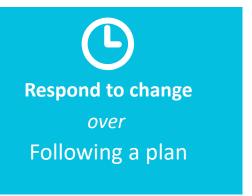
Agile Manifesto - Values

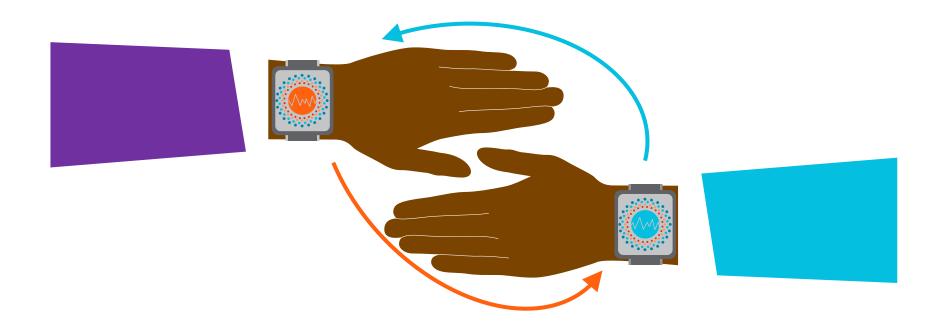


*over*Processes & Tools











Agile Manifesto – Principles 1 – 4



Our highest priority is to satisfy the customer through early and continuous delivery of valuable software.



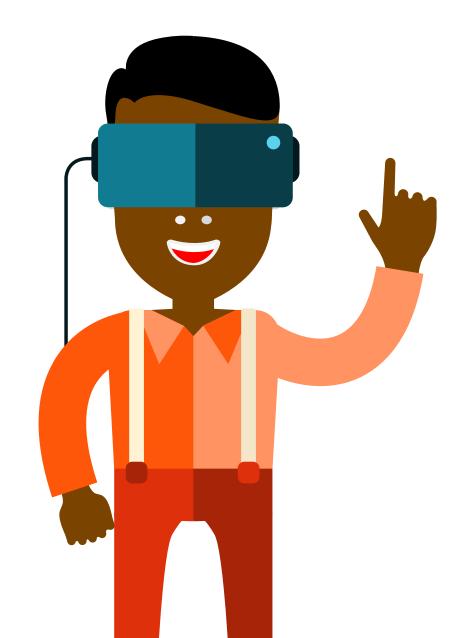
Welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage.



Deliver working software frequently, from a couple of weeks to a couple of months, with a preference to the shorter timescale.

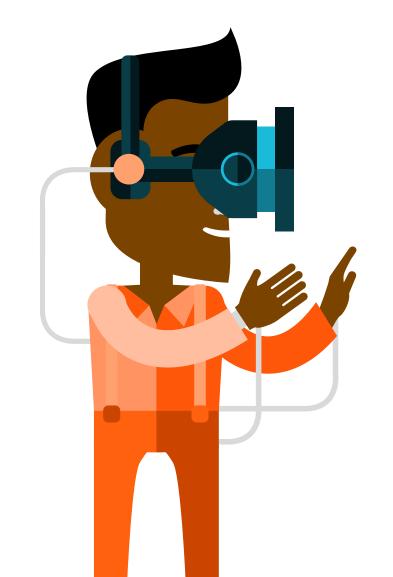


Business people and developers must work together daily throughout the project.





Agile Manifesto – Principles 5 - 8





Build projects around motivated individuals. Give them the environment and support they need, and trust them to get the job done.



The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.



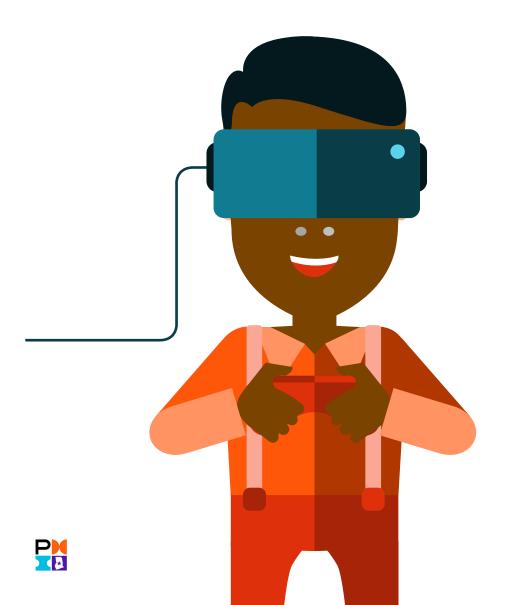
Working software is the primary measure of progress.



Agile processes promote sustainable development. The sponsors, developers, and users should be able to maintain a constant pace indefinitely.



Agile Manifesto – Principles 9 - 12





Continuous attention to technical excellence and good design enhances agility.



Simplicity—the art of maximizing the amount of work not done—is essential.

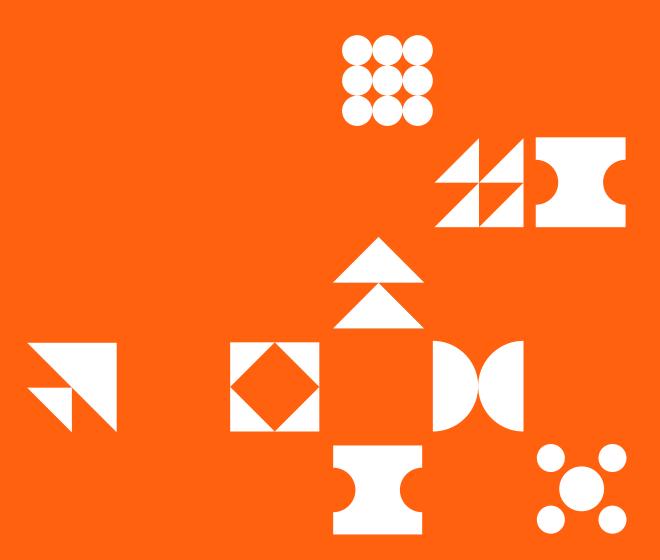


The best architectures, requirements, and designs emerge from self-organizing teams.



At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behaviour accordingly.

WHY BUSINESS AGILITY?





Volatility, Uncertainty, Complexity, Ambiguity (VUCA)





Volatility

High rates of unpredictable change



Uncertainty

Not knowing everything at the outset



Complexity

Our world is increasingly interconnected like never before

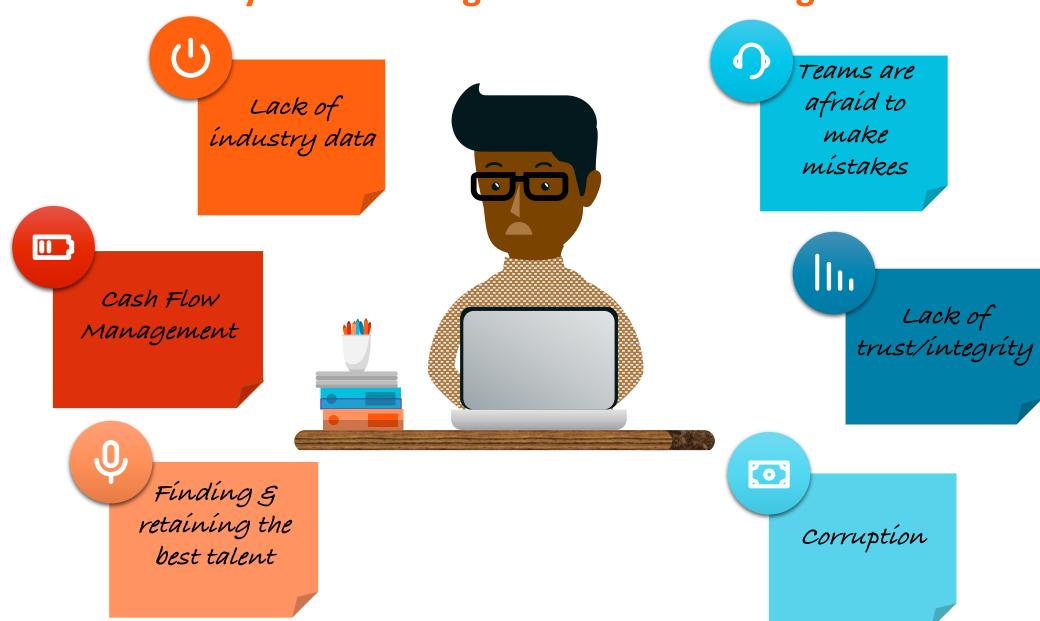


Ambiguity

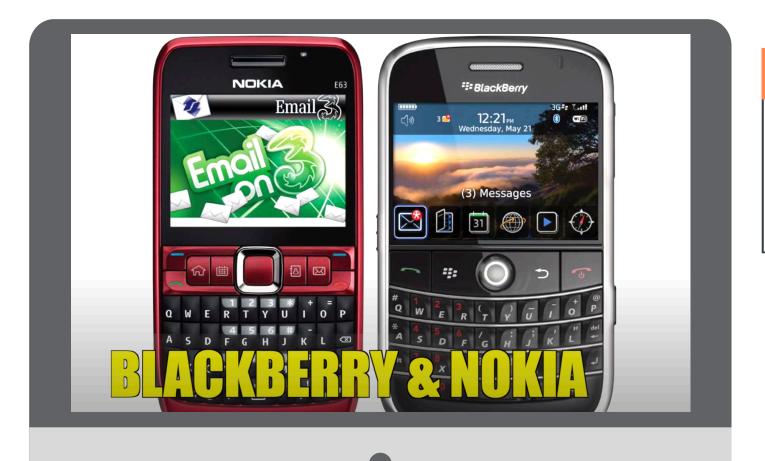
Looking at things holistically and applying systems thinking



Key Business Organisational Challenges





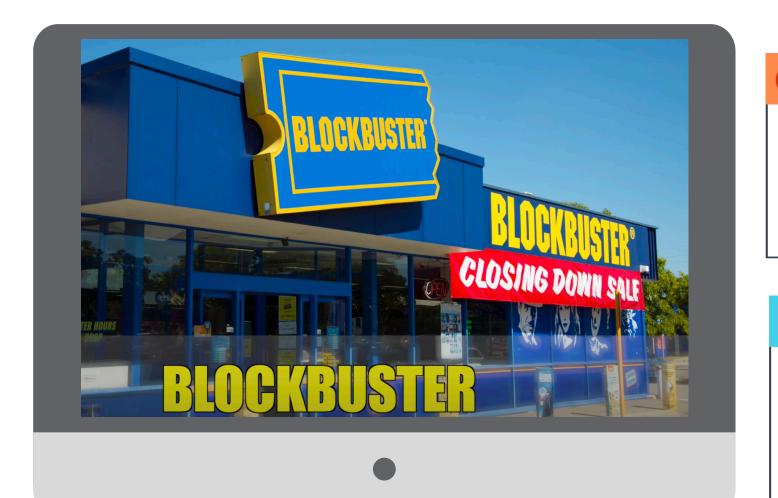


✓ Before - What went well

- Nokia was a leader in the mobile phone market
- Blackberry had 80 million users

- Nokia and Blackberry failed to adapt to Apple's touch screen-based technology
- Other phone manufacturers adapted much more quickly leading to a drop in interest for their phones





✓ Before - What went well

 Blockbuster once employed 80,000 people with 9000 outlets globally

- Rise of Netflix on demand streaming services
- Blockbuster failed to change its business model to respond to changing market conditions





✓ Before - What went well

 Kodak was a market leader in photographic film sector

- Developed its first digital camera but failed to continue with exploring the concept
- An increasing range of digital products such as mobile phones on the market rendered Kodak obsolete





✓ Before - What went well

- Myspace was the biggest social website in the world between 2004 and 2009
- Orkut was very popular among the young, enabling people to stay connected with their school mates

X After - What went wrong

 Facebook came into the market with a better user experience leading to the demise of both myspace and Orkut





✓ Before - What went well

- GM was one of the leading car manufacturers for more than a century
- One of the largest companies in the world

- Failed to innovate and ignored the competition
- As at 2019, it was ranked 13th in the Fortune 500 list of US companies based on total revenues.







 Global leader in the selling of records, cassettes, videos and branded merchandise

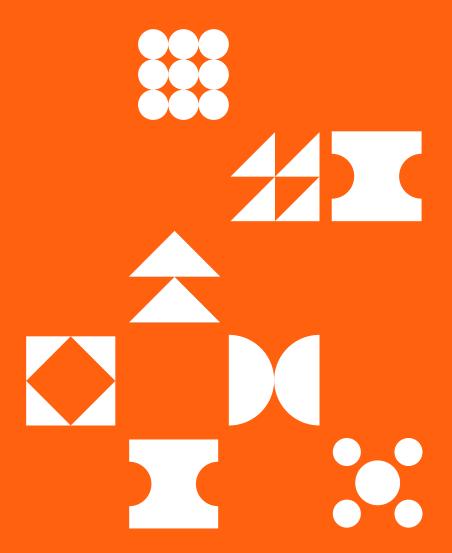
X After - What went wrong

 Could not keep up with digital disruptions such as Spotify and iTunes



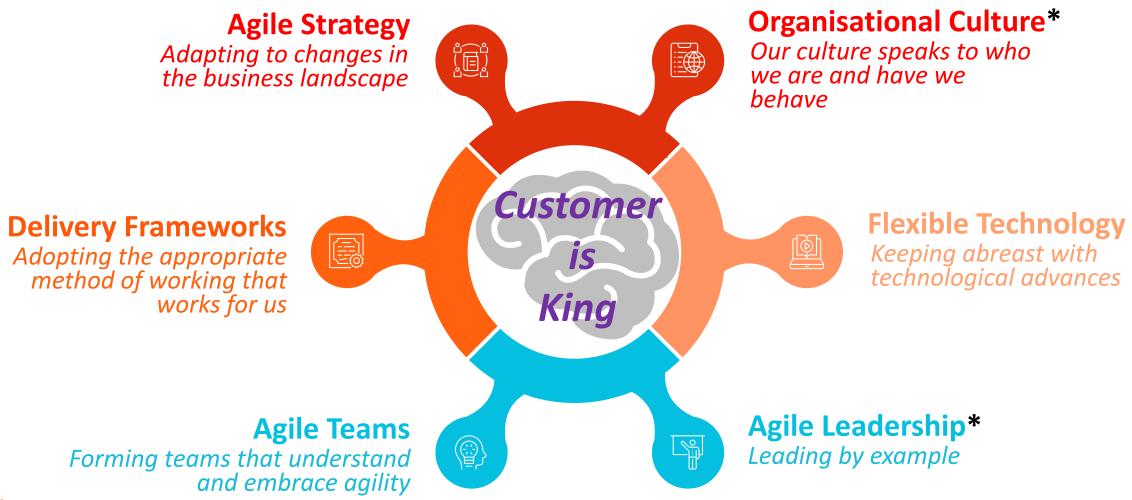
KEY COMPONENTS OF BUSINESS AGILITY





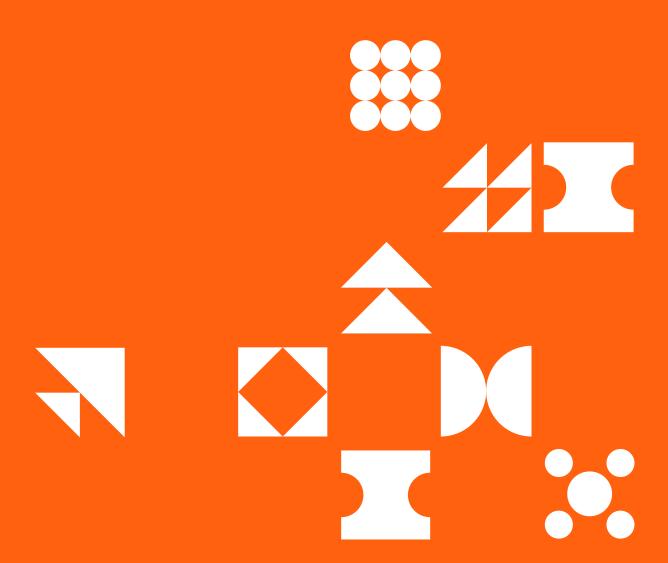


Business Agility





WHAT'S AGILE LEADERSHIP?





Leadership Principles (1-4)











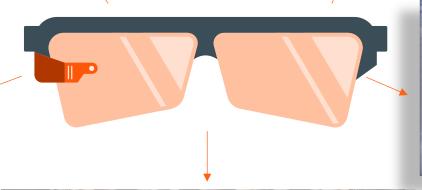


Leadership Principles (5 - 9)











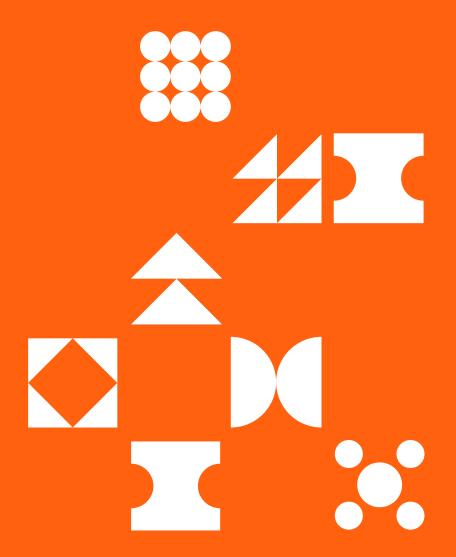






HOW DO WE CREATE THE RIGHT CULTURE?







Organisational Culture Components



Visible Organisational Culture

The way we say we get things done



Invisible Organisational Culture

The way we really get things done

Example Vision Statements

Nike

"Bring inspiration and innovation to every athlete in the world **Tesla**

To accelerate the world's transition to sustainable energy.

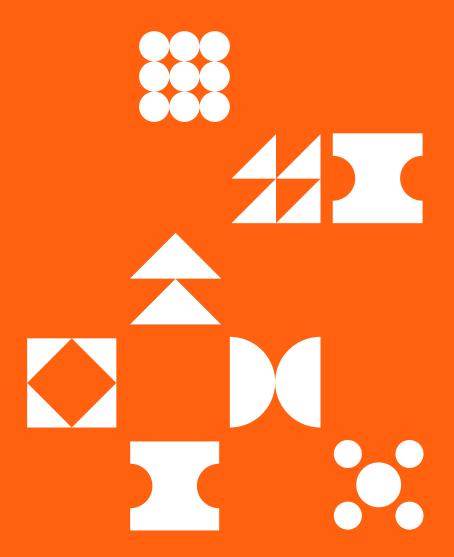
Facebook

To give people the power to share and make the world more open and connected.



WHAT DO THE NUMBERS SAY ABOUT BUSINESS AGILITY?







What's Trending

CULTURE IS STILL A THING

The highest-ranked challenges to adopting and scaling Agile continue to be related to organizational culture. General organizational resistance to change, inadequate management support and sponsorship, and organizational culture at odds with Agile values remain in the top 5 challenges. A new choice this year, not enough leadership participation, also ranked in the top 5.

SCRUM AND SAFE® REIGN SUPREME

Scrum is the most widely- practiced Agile method/ framework, with at least 75% of respondents practicing Scrum or a hybrid that includes Scrum. SAFe® is again the scaling framework of choice, leading with 35% of the respondents. This is up 5% from last year.

AGILE EMPOWERS ADAPTABILITY AND VISIBILITY

This year again, ability to manage changing priorities and project visibility are the top 2 capabilities reported as having improved as a result of Agile implementation. The other improved capabilities that continue to round out the top 5 are business/IT alignment, team morale, delivery speed/time to market, and team productivity.



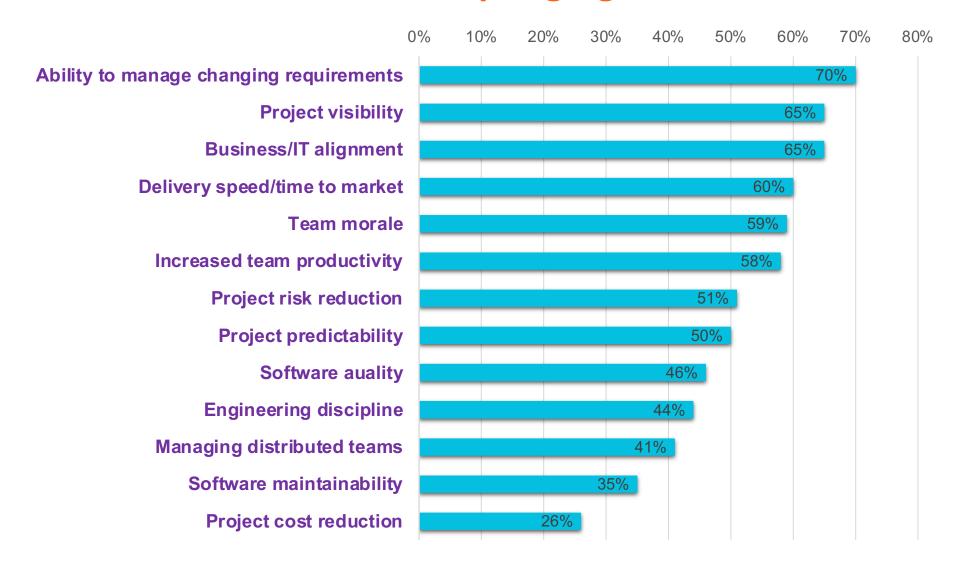
Locations of respondents of Survey





Source: 14th annual STATE OF AGILE™ REPORT - © 2020 Digital.ai

Benefits of adopting Agile





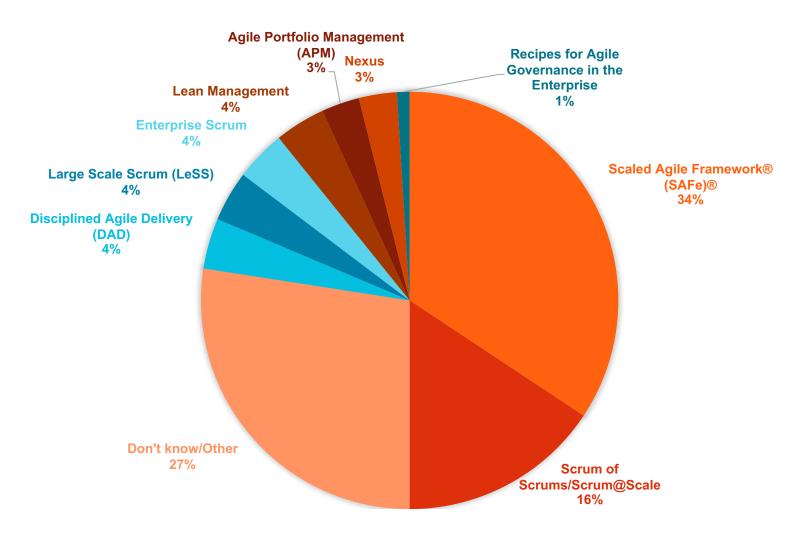
Challenges experienced while adopting Agile

Regulatory compliance or government issue Minimal collaboration and knowledge sharing Fragmented tooling and project-related data Pervasiveness of traditional development methods Lack of business / customer / product owner availability Insufficient training / education Lack of experience/ knowledge of agile methods Inadequate management support and sponsorship Organisational culture at odds with agile values Inconsistent processes and practices across the team Not enough leadership participation General organisation resistance to change 0% 10% 20% 30% 40% 50%



Source: 14th annual STATE OF AGILE™ REPORT - © 2020 Digital.ai

Scaling Methods & Approaches

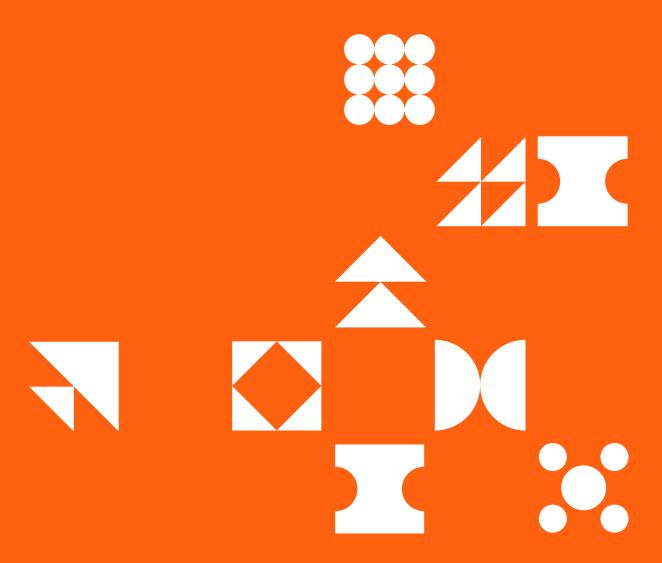




What does the media say about Business Agility?

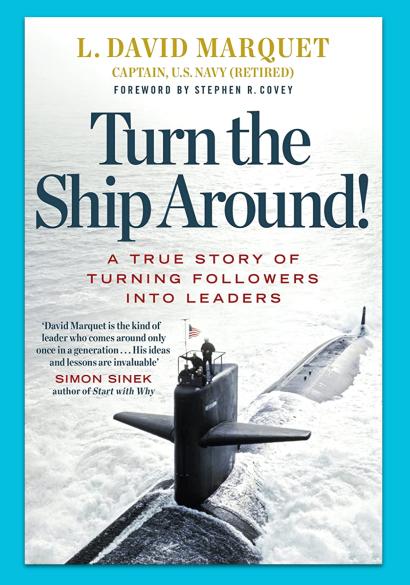


SOME PRIZES UP FOR GRABS!

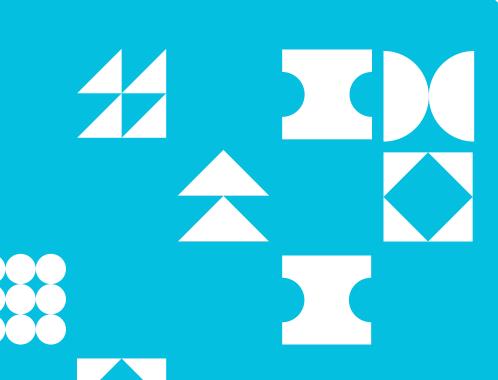




3 book prizes up for grabs!



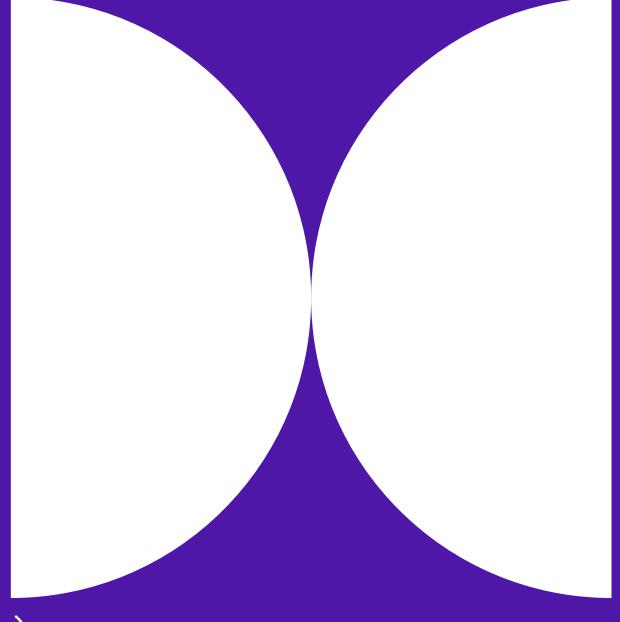






WHAT DOES THIS SYMBOL MEAN?

COLLABORATION







WHAT DOES THIS SYMBOL MEAN?

VISION

SERVE TO BUILD AND RETAIN CHAPTER MEMBERSHIP

THROUGH REWARDING PROGRAMS, VIABLE

NETWORKING AND OFFERING PROFESSIONAL

DEVELOPMENT PROGRAMS TO FURTHER ENHANCE

THE PROJECT MANAGEMENT PROFESSION.





WHAT DOES THIS SYMBOL MEAN?

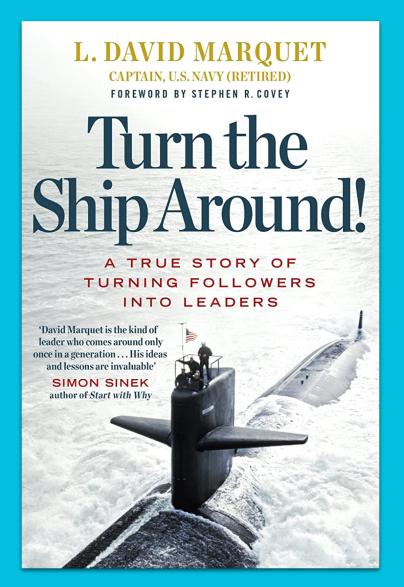
DETERMINATION



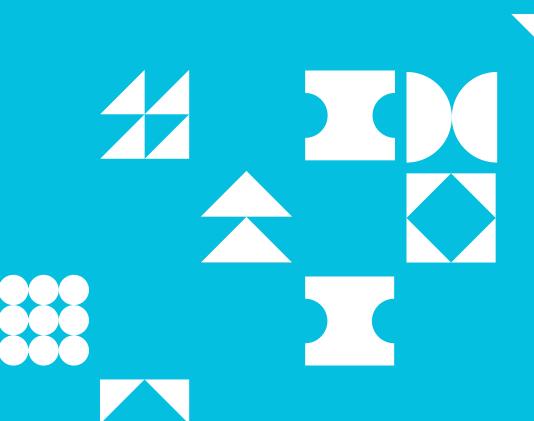




Congrats to our 3 winners



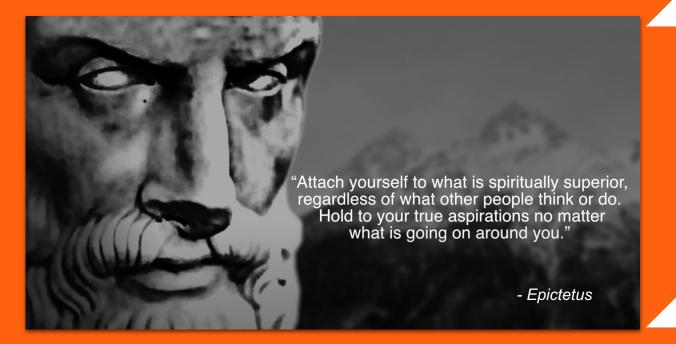


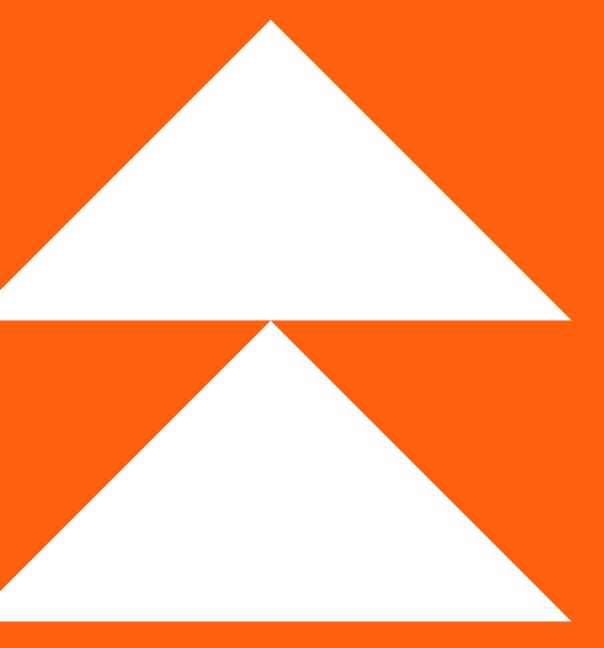






WE HAVE INFINITE POTENTIAL WITHIN US WAITING TO BE EXPLORED SO WE CAN DO GREAT THINGS TOGETHER





What are these locations in Ghana?



NINGO PRAMPRAM. GREATER ACCRA REGION. GHANA

The 3 winners get free personal coaching from Cyril



THE ROYAL SENCHI HOTEL

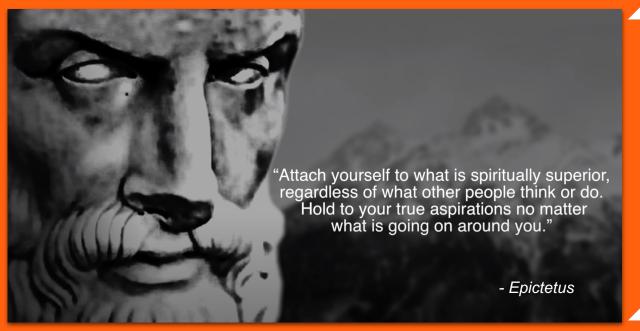


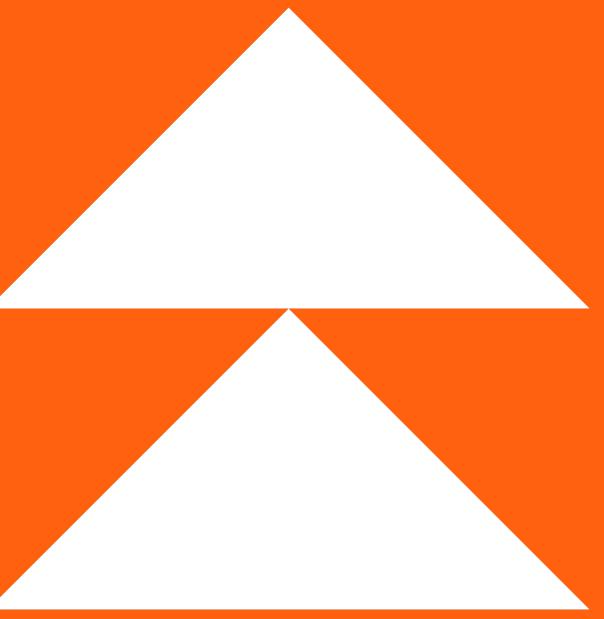
AKOSOMBO. EASTERN REGION





CONGRATULATIONS TO OUR 3 WINNERS FOR FREE COACHING





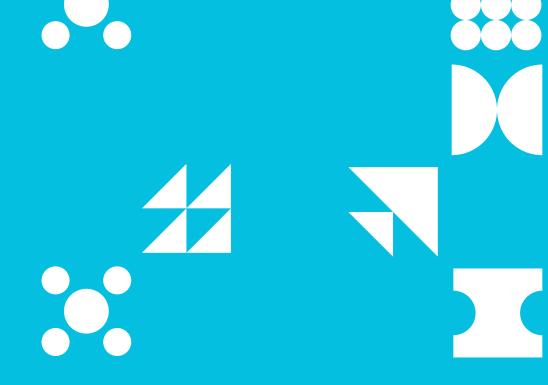




THANK YOU









END OF PRESENTATION

